

WARRANTY CLAIM FORM



Surname and the name of the claimant:.....

Order number:

Date of purchase:.....

Name of the product:.....

Quantity and price:.....

Description of the issue:.....

.....

.....

.....

The proposed method of compensation:

a) I want money for the product back to my account:

bank account holder name:.....

account number (IBAN):.....

b) I want to get a new product

c) other.....

These are some of the rules that must be followed:

1. In order to be able to refund you the full amount, the products have to be in their original state - unworn & undamaged.
2. Please don't ship the goods as cash on delivery, we won't accept it.
3. HEROKI s.r.o. doesn't refund the delivery costs for returning any product/s.
4. Make sure you keep a copy of your postal receipt.

Date:.....

.....

signature

Mailing address for claiming goods:

HEROKI s.r.o.
Veterna 8760/43
917 01 Trnava
Slovak Republic